Description:

The Department of Labor promotes work force development and improves economic opportunities for the people of Idaho.

Major Functions and Targeted Performance Standard(s) for Each Function:

- To provide employment services to Idaho residents through referral to job opportunities, to other support services, or training situations enabling them to accept employment commensurate with the skills and needs of the individual as well as the employing agency.
 - A. Individuals registered for employment services.

| | Actual | Results | |
|---------|----------|-----------|---------|
| 1996 | 1997 | 1998 | 1999 |
| | 147,976 | 173,037 | 158,809 |
| | Projecte | d Results | |
| 2000 | 2001 | 2002 | 2003 |
| 175,000 | 175,000 | 175,000 | 175,000 |

B. Place individuals registered for work.

| Actual Results | | | | |
|----------------|----------|-----------|--------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 26,927 | 28,676 | 25,968 | 26,984 | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 26,000 | 26,000 | 26,000 | 26,000 | |

C. Individuals placed as a percent of applicants available (B divided by A).

| Actual Results | | | | | | |
|----------------|---------------------|-----------|--------|--|--|--|
| 1996 | 1997 | 1998 | 1999 | | | |
| | 19% | 14.7% | 16.99% | | | |
| | Projecte | d Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | | |
| 15% | 15% | 15% | 15% | | | |

D. Job openings received.

| Actual Results | | | | |
|----------------|----------|-----------|--------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 73,891 | 74,765 | 79,025 | 84,247 | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 80,000 | 80,000 | 80,000 | 80,000 | |

E. Placement transactions.

| Actual Results | | | | |
|----------------|----------|-----------|--------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 35,833 | 35,155 | 31,109 | 33,112 | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 35,833 | 35,833 | 35,000 | 35,000 | |

Labor, Department of Employment Service

F. Placement transactions as a percent of openings received (E divided by D).

| Actual Results | | | | |
|----------------|-----------|-----------|------|--|
| 1996 | 1997 | 1998 | 1999 | |
| 48% | 47% | 39% | 40% | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 40% | 41% | 42% | 42% | |

- 2. Encourage employers through the federal-state system of Unemployment Insurance to provide more stable employment and to make UI benefit payments in accordance with state law.
 - A. Timeliness of employer tax deposits (percent of deposits made within 3 days of receipt).

| Actual Results | | | | | |
|----------------|---------------------|-----------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| | 100% | 100% | 100% | | |
| | Projecte | d Results | | | |
| 2000 | 2000 2001 2002 2003 | | | | |
| 100% | 100% | 100% | 100% | | |

B. Process eligible individual's first UI payment within 14 calendar days of the end of first compensable week.

| | Actual Results | | | | |
|------|----------------|-----------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 78% | 94% | 93.7% | 90% | | |
| | Projecte | d Results | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| 90% | 90% | 90% | 90% | | |

- Prepare Idaho's youth and unskilled adults for entry into the labor force by providing access to job
 training for economically disadvantaged individuals and other individuals facing serious barriers to
 employment.
 - A. Youth entered employment rate.

| Actual Results | | | | |
|----------------|----------|-----------|-------|--|
| 1996 | 1997 | 1998 | 1999 | |
| | 59.02% | 56.7% | 65.6% | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 40% | | | | |

B. Youth employability enhancements.

| Actual Results | | | | |
|----------------|----------|-----------|-------|--|
| 1996 | 1997 | 1998 | 1999 | |
| | 62.01% | 57.9% | 61.8% | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 35.8% | | | | |

C. Adult employment at 13 weeks from program termination.

| | Actual Results | | | | |
|------|----------------|------------|--------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| | 74.61% | 72.4% | 69.35% | | |
| | Project | ed Results | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| 73% | | | | | |

D. Adult welfare employment at 13 weeks from program termination.

| | Actual | Results | |
|------|-----------|-----------|------|
| 1996 | 1997 | 1998 | 1999 |
| | 69.69% | 68.6% | 78% |
| | Projected | d Results | |
| 2000 | 2001 | 2002 | 2003 |
| 68% | | | |

E. Adult weekly earnings at 13 weeks from program termination.

| Actual Results | | | | |
|----------------|----------|-----------|----------|--|
| 1996 | 1997 | 1998 | 1999 | |
| | \$358.09 | \$360.00 | \$376.00 | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| \$360.00 | | | | |

F. Adult welfare weekly earnings at 13 weeks from program termination.

| | Actual | Results | | | |
|----------|---------------------|-----------|----------|--|--|
| 1996 | 1996 1997 1998 1999 | | | | |
| | \$309.02 | \$311.00 | \$330.00 | | |
| | Projecte | d Results | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| \$311.00 | | | | | |

G. Entered employment at termination (20+ hours per week for dislocated worker program).

| Actual Results | | | | |
|----------------|----------|-----------|-------|--|
| 1996 | 1997 | 1998 | 1999 | |
| | 86.8% | 83% | 85.8% | |
| | Projecte | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 75% | | | | |

Labor, Department of Employment Service

Program Results and Effect:

The Department of Labor administers the employment security laws of the State of Idaho, and in partnership with business, labor, education and government promotes work force development and economic security through labor exchange, unemployment insurance, job training opportunities and labor market information.

New performance measures are being developed in response to the Workforce Investment Act that will be implemented on July 1, 2000.

The ultimate effect of this program is improved economic progress within the State of Idaho.

For more information contact Duane Tracadas at 334-6274.

Description:

The Wage and Hour program provides redress for violations of the wage and hour laws to the citizens of Idaho and provides assistance and information to employers and employer organizations on wage and hour laws through on-site consultation and public speaking engagements.

Major Functions and Targeted Performance Standard(s) for Each Function:

- 1. Provide timely assistance on wage and hour questions and claims.
 - A. Number of claims filed.

| Actual Results | | | | | | |
|----------------|---------------------|-----------|-------|--|--|--|
| 1996 | 1997 | 1998 | 1999 | | | |
| 1,600 | 1,500 | 1,614 | 1,650 | | | |
| | Projecte | d Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | | |
| 1,650 | 1,600 | 1,500 | 1,500 | | | |

- 2. Provide for claim resolution and administrative hearings.
 - A. Number of determinations issued.

| | Actual | Results | |
|------|-----------|-----------|------|
| 1996 | 1997 | 1999 | |
| | | | |
| | Projected | d Results | |
| 2000 | 2001 | 2002 | 2003 |
| 350 | 350 | 300 | 300 |

B. Number of determinations issued after hearing.

| Actual Results | | | | |
|----------------|-------------------|-----------|------|--|
| 1996 | 1997 | 1998 1999 | | |
| | | | | |
| | Projected Results | | | |
| 2000 | 2001 | 2002 | 2003 | |
| 175 | 200 | 200 | 200 | |

C. Number of determinations appealed to Appeals Bureau.

| | Actual | Results | |
|------|----------|-----------|------|
| 1996 | 1997 | 1998 | 1999 |
| | | | |
| | Projecte | d Results | |
| 2000 | 2001 | 2002 | 2003 |
| 150 | 150 | 100 | 100 |

Labor, Department of

Wage & Hour

- 3. Provide for legal action on unresolved claims. (Effective July 1, 1999 claims are no longer referred to the Attorney General.)
 - A. Number of personal and telephone contacts with employers and employees to provide wage and hour information to prevent future claims.

| Actual Results | | | | | |
|----------------|---------------------|-----------|--------|--|--|
| 1996 | 1996 1997 1998 1999 | | | | |
| | | | | | |
| | Projected | d Results | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| 35,000 | 35,000 | 35,000 | 35,000 | | |

B. Number of public presentations on labor law.

| Actual Results | | | | | |
|---------------------|-----------|-----------|------|--|--|
| 1996 1997 1998 1999 | | | | | |
| | | 52 | 30 | | |
| | Projected | d Results | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| 30 | 30 | 30 | 30 | | |

C. Number of liens filed.

| Actual Results | | | | |
|----------------|----------------|-----------|------|--|
| 1996 | 1997 1998 1999 | | | |
| | | | | |
| | Projected | d Results | | |
| 2000 | 2001 | 2002 | 2003 | |
| 110 | 150 | 150 | 150 | |

Program Results and Effect:

The Wage and Hour section administers the Idaho Wage Payment, Minimum Wage, and Overtime laws. The unit also provides assistance and information to employers and employer organizations on wage and hour laws through on-site consultation and public speaking engagements.

The effect of this program is to assist employees throughout the state of Idaho in the collection of unpaid wages; dissemination of information to employees and employers; and, a continuing program to educate employers on Idaho' Labor Laws.

For more information contact Duane Tracadas at 334-6302.

Description:

The Idaho Rural Partnership Council (IRP) is a managed network aimed at streamlining work on rural issues among federal, state, local, and tribal government agencies, along with the private and nonprofit sectors. IRP serves as a non-partisan forum for clarifying rural issues. IRP also reduces the geographic isolation of rural leaders by serving as an information clearinghouse and referral center for rural programs and policies.

Major Functions and Targeted Performance Standard(s) for Each Function:

- 1. To serve as a clearinghouse of information and as a referral center on rural problems, programs, and policies.
 - A. Four rural development newsletters and an annual report will be produced and distributed to over 600 IRP members, community leaders, and interested parties. (Distribution)

| Actual Results | | | | | |
|----------------|---------------------|-----------|-------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 650 | 700 | 1,100 | 1,400 | | |
| | Projecte | d Results | | | |
| 2000 | 2000 2001 2002 2003 | | | | |
| 1,400 | 1,450 | 1,500 | 1,500 | | |

B. Over 250 information requests and individual consultations will be handled.

| Actual Results | | | | | |
|---------------------|-----------|---------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 250 | 300 | 300 | 300 | | |
| | Projected | Results | | | |
| 2000 2001 2002 2003 | | | | | |
| 300 | 300 | 300 | 300 | | |

C. An IRP homepage will be maintained and updated, and receive growing usage.

| Actual Results | | | | | |
|----------------|-------------------|------------|------------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| yes | yes | yes | yes | | |
| | Projected Results | | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| 10% growth | 10% growth | 10% growth | 10% growth | | |

D. A Community Development Resource Directory will be maintained in written and electronic forms.

| Actual Results | | | | | |
|----------------|-------------------|------|--------------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| yes | yes | yes | yes, updated | | |
| | Projected Results | | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| yes | yes | yes | yes | | |

Labor, Department of Idaho Rural Partnership

- 2. To serve as a nonpartisan forum for identifying and understanding rural issues from all perspectives, and to be a two-way information conduit to state and national policy makers through the National Rural Development Partnership.
 - A. Regular IRP meetings with sustained attendance will be held to discuss cross-cutting rural issues.

| Actual Results | | | |
|-------------------|------------|------------|------------|
| 1996 | 1997 | 1998 | 1999 |
| 4 meetings | 4 meetings | 4 meetings | 3 meetings |
| Projected Results | | | |
| 2000 | 2001 | 2002 | 2003 |
| 3 meetings | 3 meetings | 3 meetings | 3 meetings |

B. Serve upon request as a neutral facilitator for policy development and joint planning.

| | Actual | Results | |
|---------|----------|-----------|------|
| 1996 | 1997 | 1998 | 1999 |
| 15 est. | 15 | 30 | 16 |
| | Projecte | d Results | |
| 2000 | 2001 | 2002 | 2003 |
| 15 | 15 | 15 | 15 |

- 3. To identify collaborative strategies to improve the rural quality of life and to facilitate implementation of these strategies by Council member organizations.
 - A. At least four collaborative projects will be initiated.

| Actual Results | | | | | |
|----------------|-------------------|------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 7 | 5 | 10 | 6 | | |
| | Projected Results | | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| 5 | 5 | 5 | 5 | | |

B. At least four collaborative projects on the IRP workplan will be completed

| Actual Results | | | | | |
|----------------|---------------------|------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| 5 | 7 | 7 | 6 | | |
| | Projected Results | | | | |
| 2000 | 2000 2001 2002 2003 | | | | |
| 5 | 5 | 5 | 5 | | |

- 4. To administer the IRP strategically as part of state government and the National Rural Development Partnership.
 - A. Meet the terms of the cooperative agreement with the National Rural Development Partnership.

| Actual Results | | | | | |
|----------------|-------------------|------|------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| yes | yes | no | yes | | |
| | Projected Results | | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| yes | yes | yes | yes | | |

B. Hold IRP Board of Directors Strategic Planning annually.

| Actual Results | | | | | |
|----------------|-------------------|--------|--------|--|--|
| 1996 | 1997 | 1998 | 1999 | | |
| Aug-96 | Apr-97 | Apr-98 | Apr-99 | | |
| | Projected Results | | | | |
| 2000 | 2001 | 2002 | 2003 | | |
| Apr-00 | Apr-01 | Apr-02 | Apr-03 | | |

Program Results and Effect:

An investment of time and resources into the IRP is an investment in the glue that makes state services more seamless, intergovernmental relations more cohesive, and private-public partnerships more numerous and effective.

As organization and individuals, IRP members know one another better and work together better. Rural issues are better identified and understood. Gaps in service to rural Idaho are filled. Private and public funding opportunities are more effectively used by rural Idaho.

The ultimate effect of this program is to increase the effectiveness of public and private organizations to serve rural Idaho to strengthen communities and improve the quality of life.

The IRP tries to model strategic behavior in several ways: 1) by testing each proposed project against the mission; 2) by reviewing IRP policies and direction at an annual board planning session; 3) by sharing IRP experience and learning new ideas in the National Rural Development Partnership; and 4) by publishing an annual report of IRP accomplishments.

For more information contact Dick Gardner at 334-6113.